



*cutting through complexity*

# KPMG's Global Automotive Executive Survey 2013

**Managing a multidimensional  
business model**

Global Automotive Practice

April 2013



## Executive summary

## Market trends and a view on the customer

## Forces of change

- **Environmental challenges:** pursuing the green dream
- **Growing urbanization:** coping with the narrow streets of the big city
- **Changing customer behavior:** how dealers are adapting
- **Growth and globalization:** emerging markets surging forward & keeping a lid on capacity

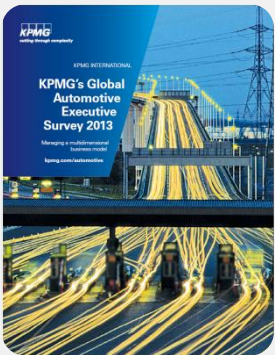
## Planning a route to future success

## Winners and losers in the battle for global dominance

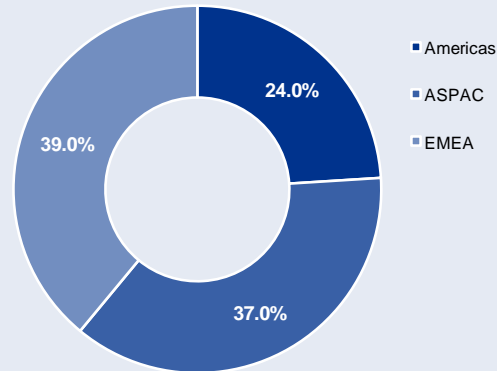
## Looking forward

### About the study

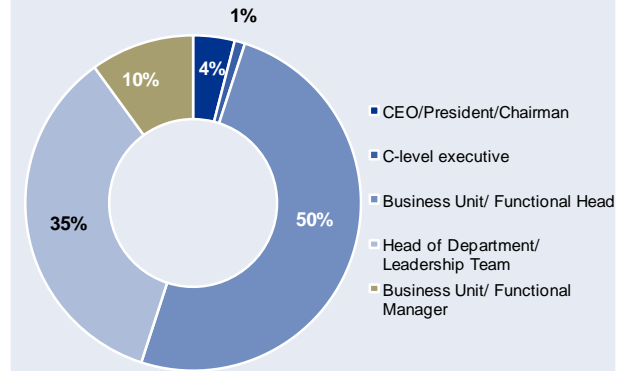
- KPMG International's annual assessment of the current state and future prospects of the worldwide automotive industry.
- In this year's survey 200 senior executives from the world's leading automotive companies were interviewed.



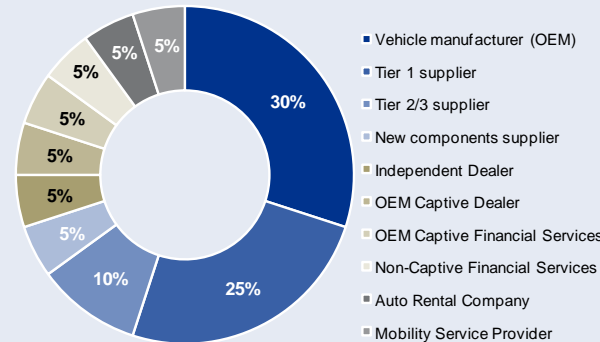
### Geographic distribution of respondents



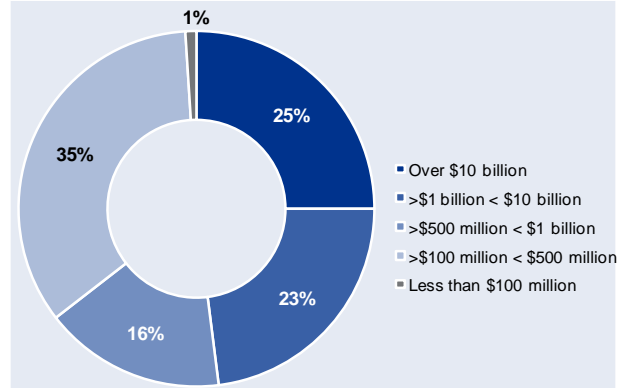
### Respondents job titles



### Company category

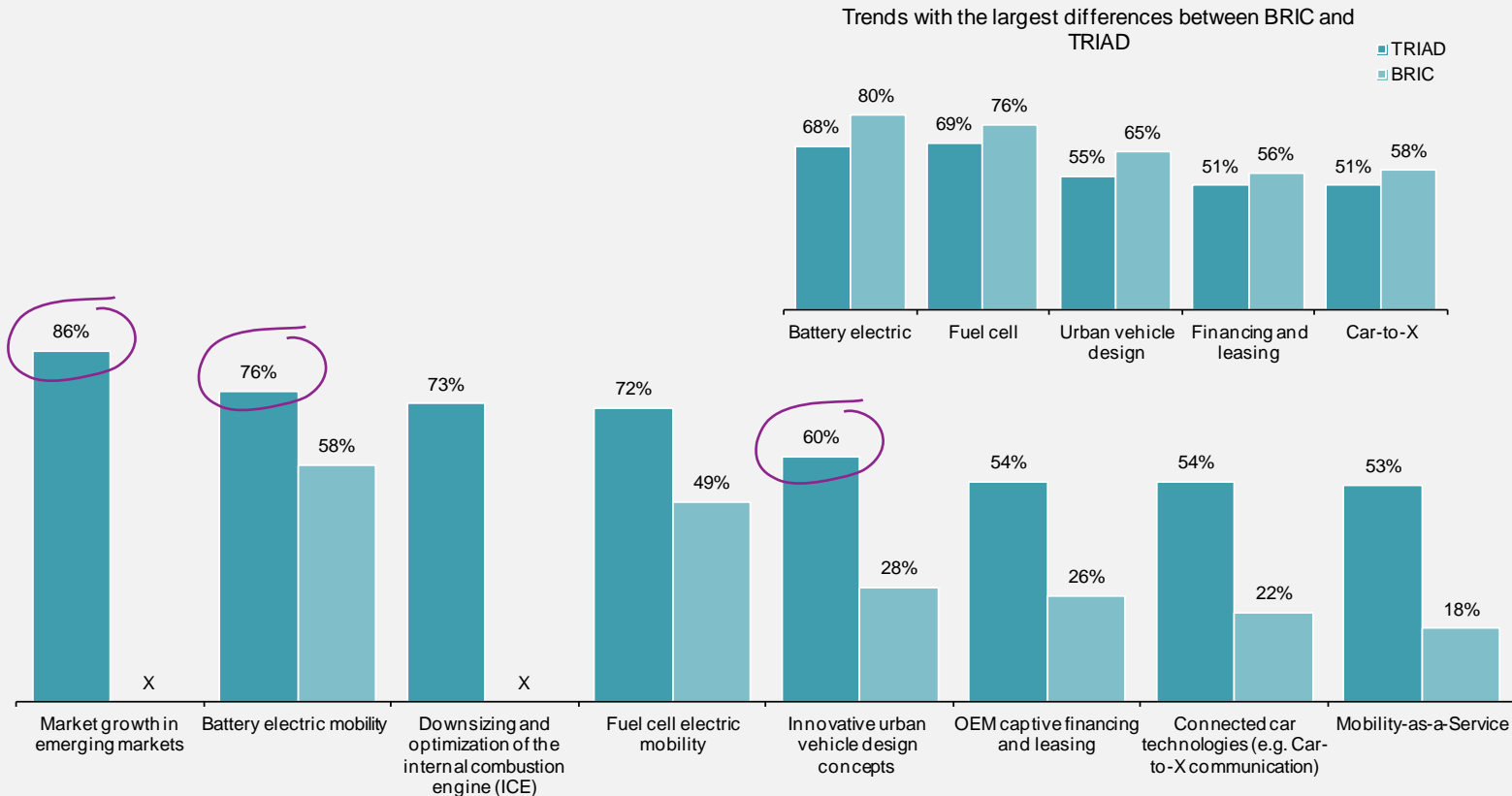


### Company annual revenues



Source: KPMG's 2013 Global Auto Executive Survey

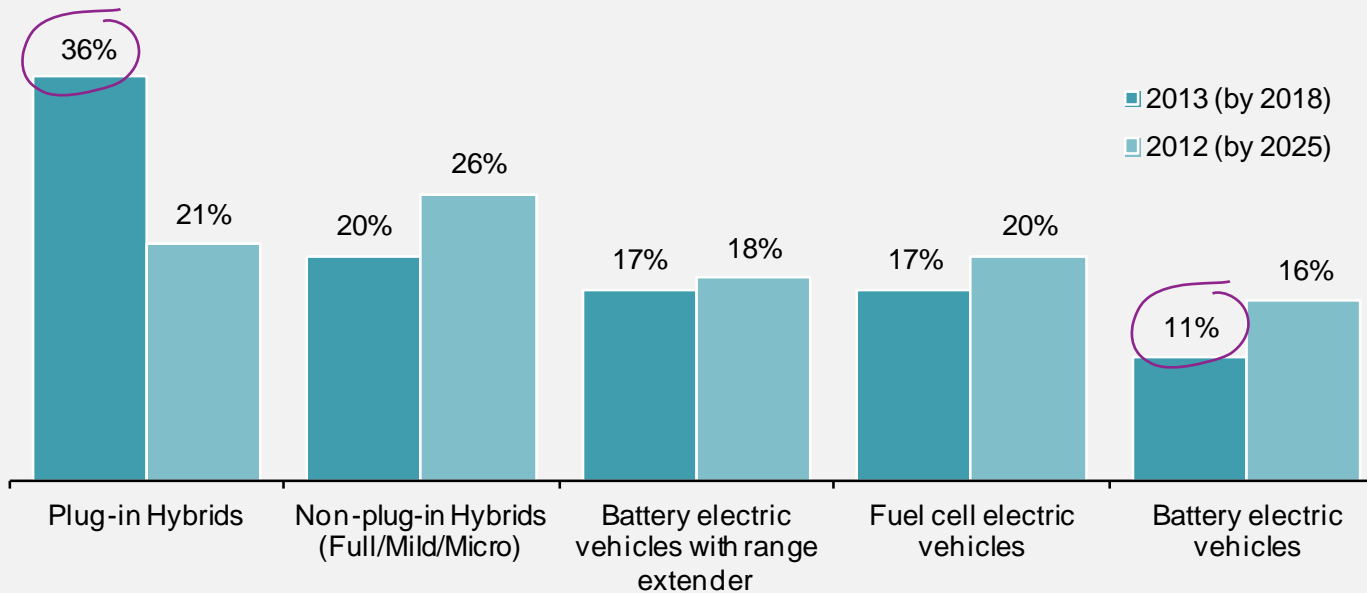
**Key automotive industry trends up to 2025**



**The industry is being shaped by the rise of the developing markets, e-mobility and the changing urban environment.**

Note: 2013: Percentage of respondents rating issues as 'extremely important' and 'very important'  
2012: Percentage of respondents rating trend as 'most' and 'second most important'  
Source: KPMG's Global Auto Executive Survey 2013

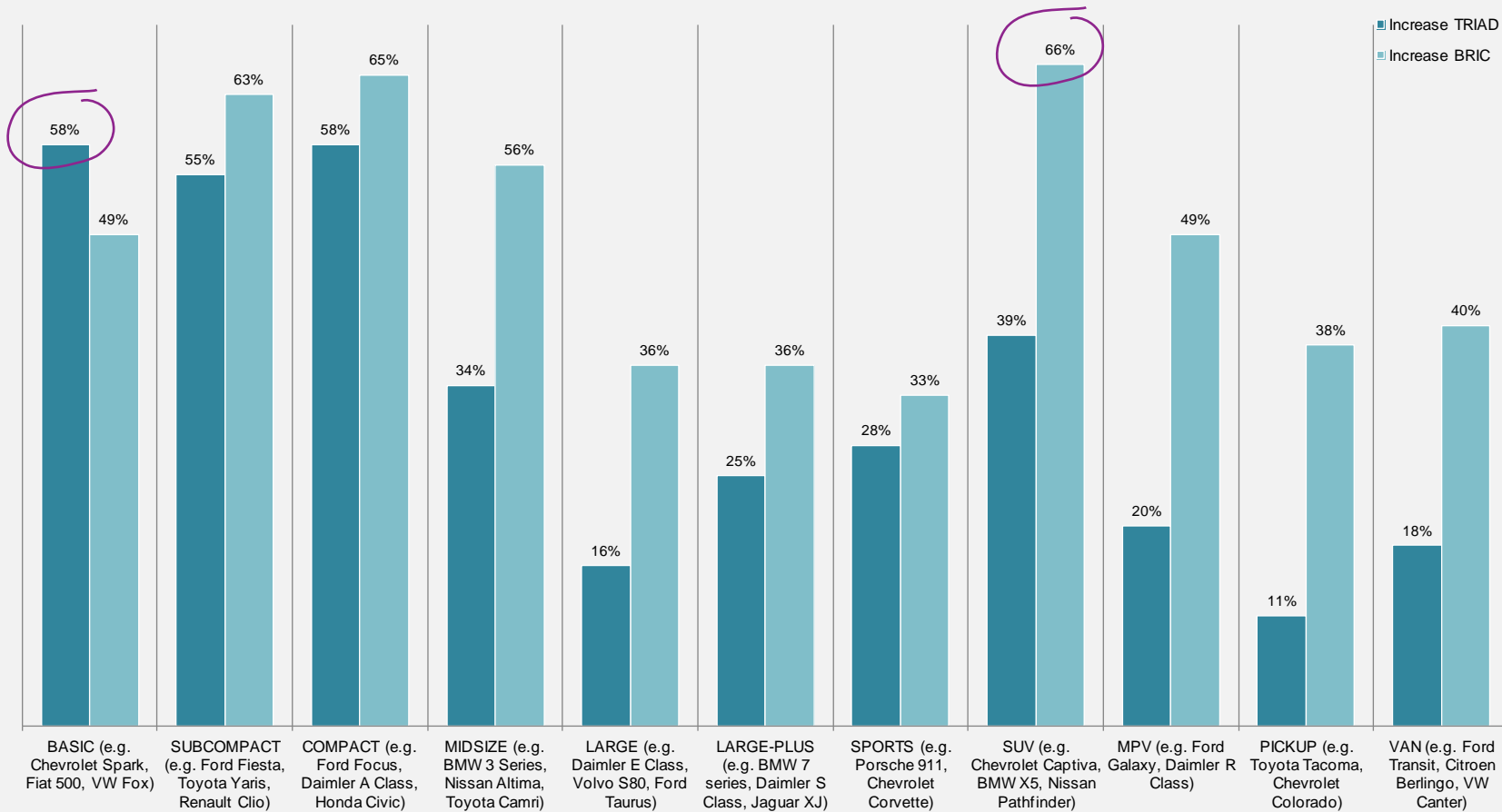
**Electric vehicle technology that will attract most consumer demand by 2018**



**Pure battery driven cars have lost ground in the battle for new propulsion technology; they are expected to attract the lowest consumer demand by 2018.**

Note: Percentage of respondents rating topic as 'attracting the most consumer demand'  
Percentages may not add up to 100 due to rounding off  
Source: KPMG's Global Auto Executive Survey 2013

**Expected vehicle demand increases by 2018**

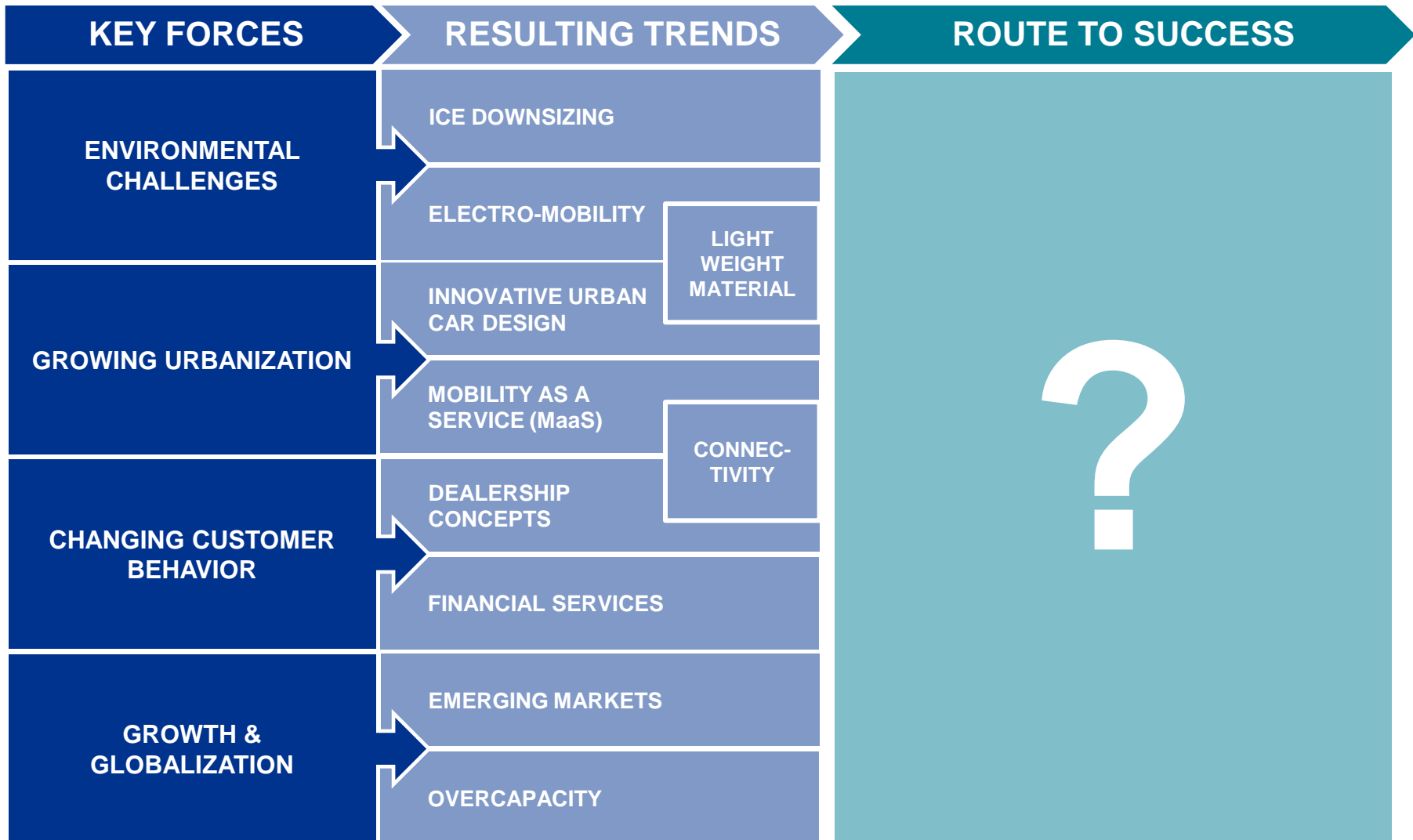


**In mature markets people are downscaling, whereas in the emerging nations SUVs and big cars are booming.**

Note: Percentage of respondents expecting market share to 'remain stable' or 'decrease' are not shown  
Source: KPMG's Global Auto Executive Survey 2013

## Forces of change

The automotive industry has to face a bundle of different challenges

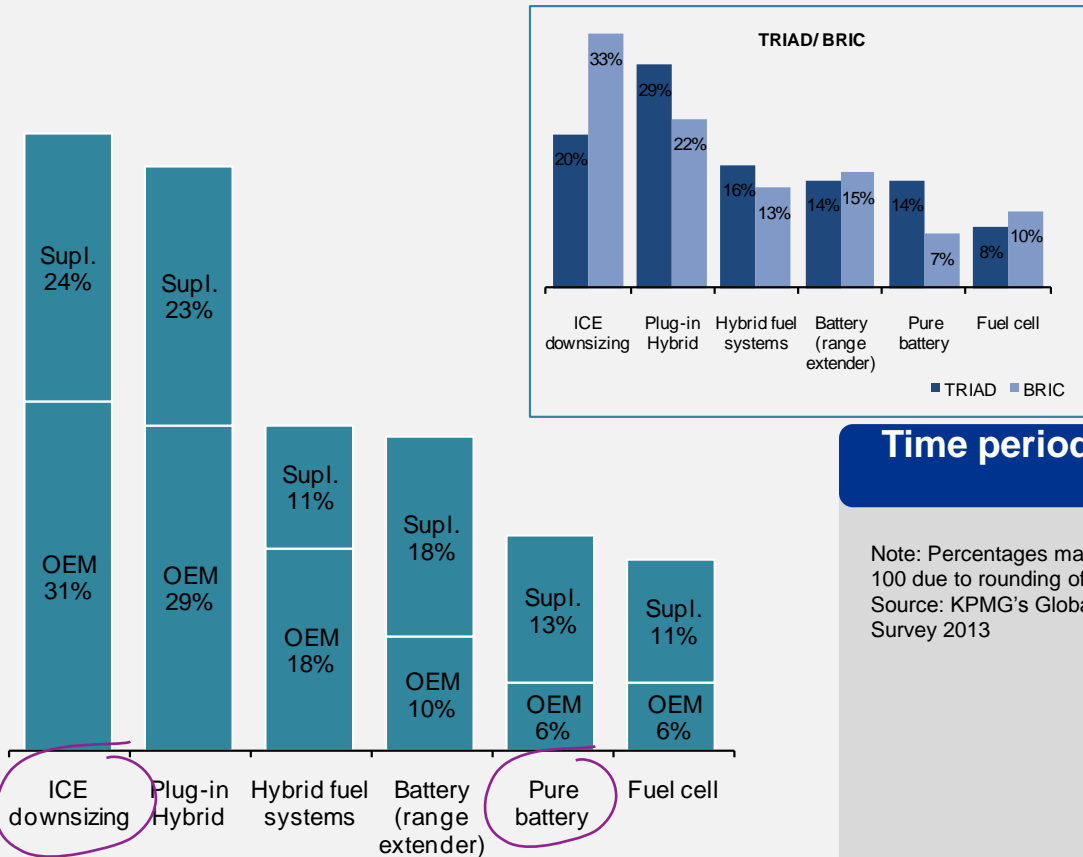


Source: KPMG's 2013 Global Auto Executive Survey

# Environmental challenges: pursuing the green dream

## Around the world the greatest investment is going into ICE downsizing

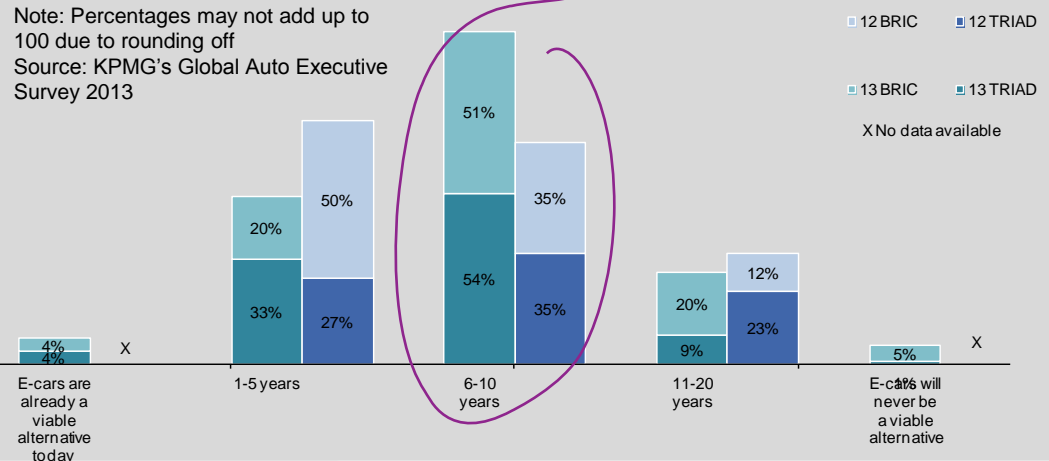
### Biggest investments in powertrain technologies in the next 5 years



Despite new technological developments, ICE downsizing will be the leading solution for the foreseeable future.

### Time period in which ICE offers the greatest potential for clean, efficient engines

Note: Percentages may not add up to 100 due to rounding off  
Source: KPMG's Global Auto Executive Survey 2013



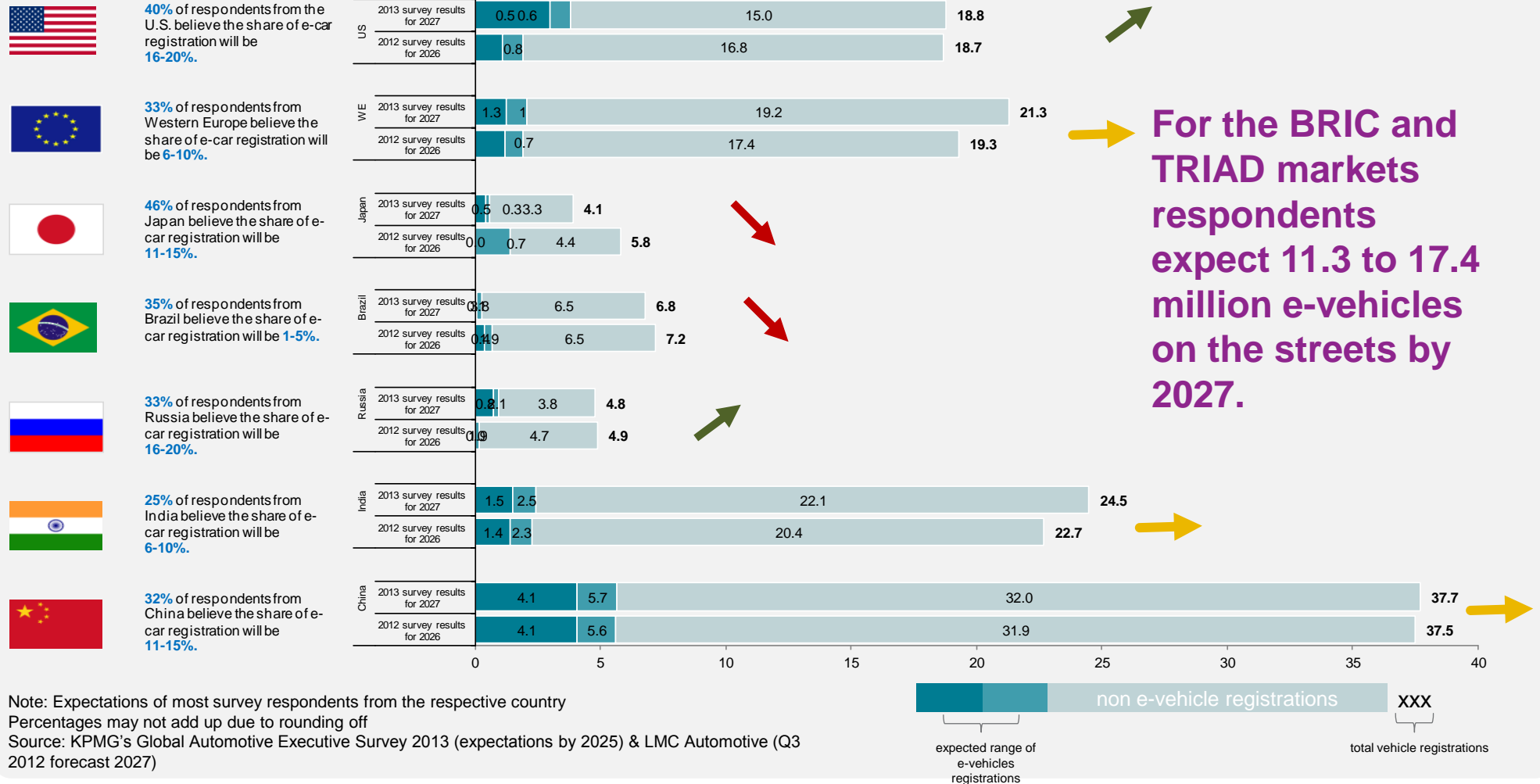
Note: OEMs' and suppliers' rating from TRIAD and BRIC markets shown  
Percentages may not add up to 100 due to rounding off  
Source: KPMG's Global Auto Executive Survey 2013



# Environmental challenges: pursuing the green dream

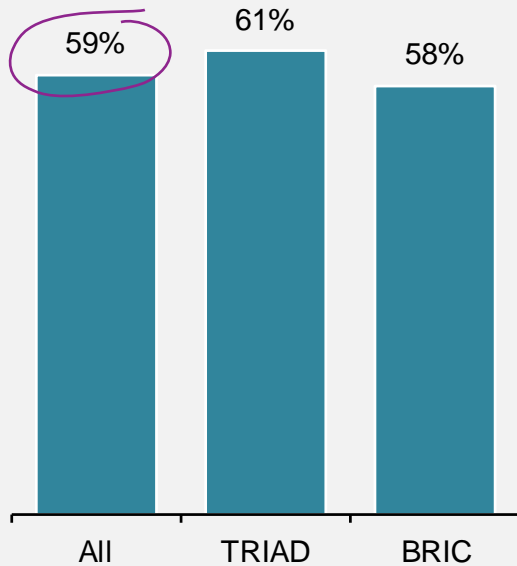
## Around the world the greatest investment is going into ICE downsizing

### Share of all annual new e-vehicle (based on light vehicles) registrations by 2027 (in million vehicles)

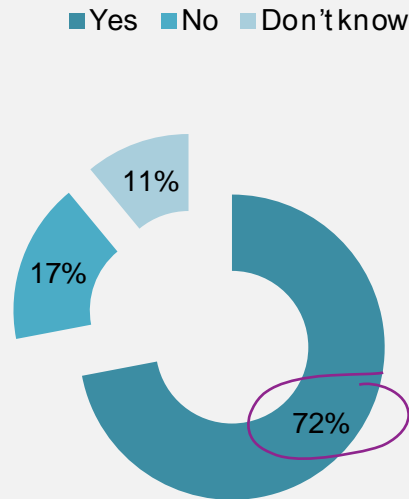


**Moving towards new urban mobility concepts**

**Likelihood of a car as an integral part of a overall mobility concept**



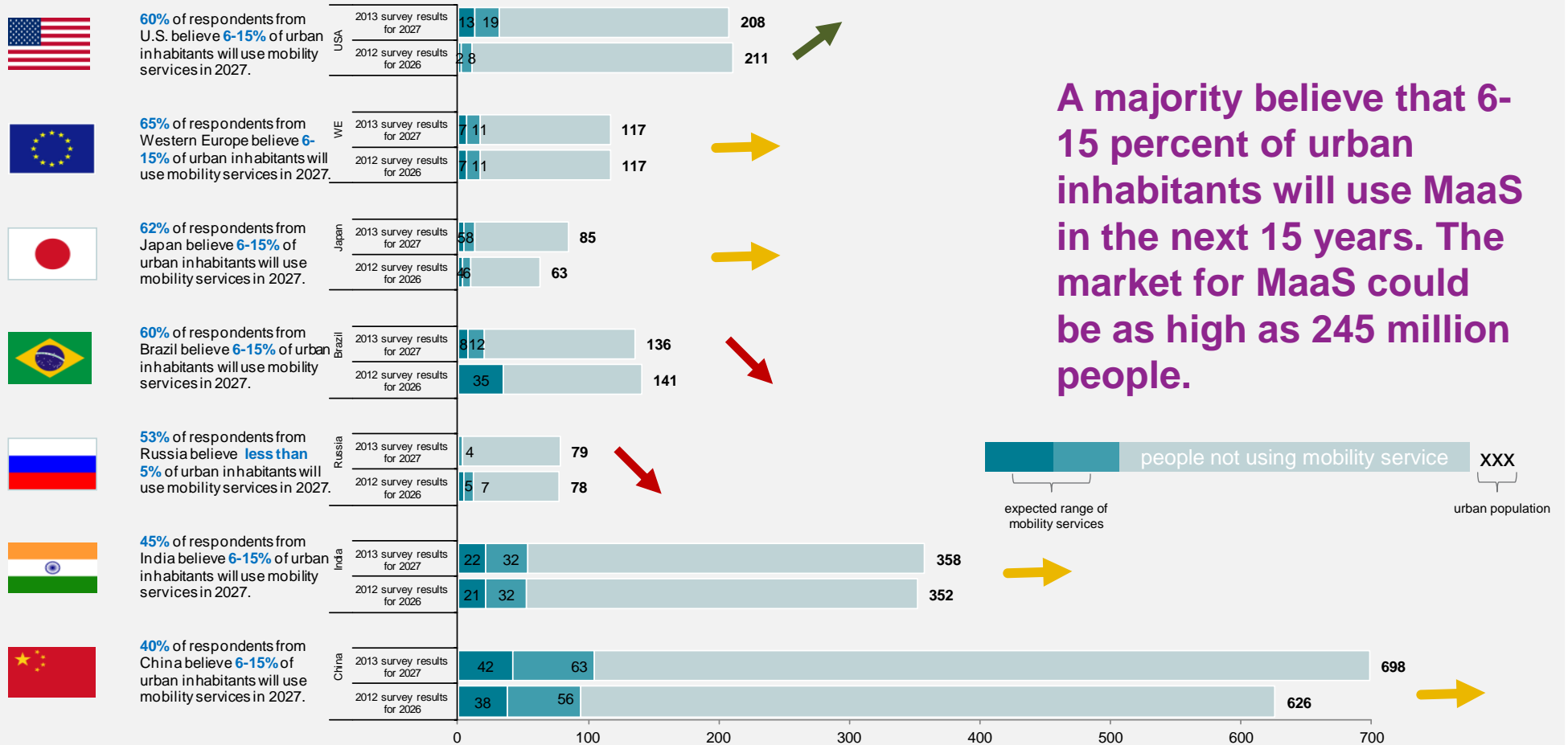
**Mobility-as-a-service as an alternative to car ownership in urban areas**



**Respondents agree that cars will become a part of a wider mobility solution and 72 percent see MaaS as a genuine alternative to car ownership.**

Note: Percentage of respondents rating options as 'extremely likely' and 'very likely'  
Source: KPMG's Global Auto Executive Survey 2013

### Mobility services usage among city dwellers by 2027 (in million people)

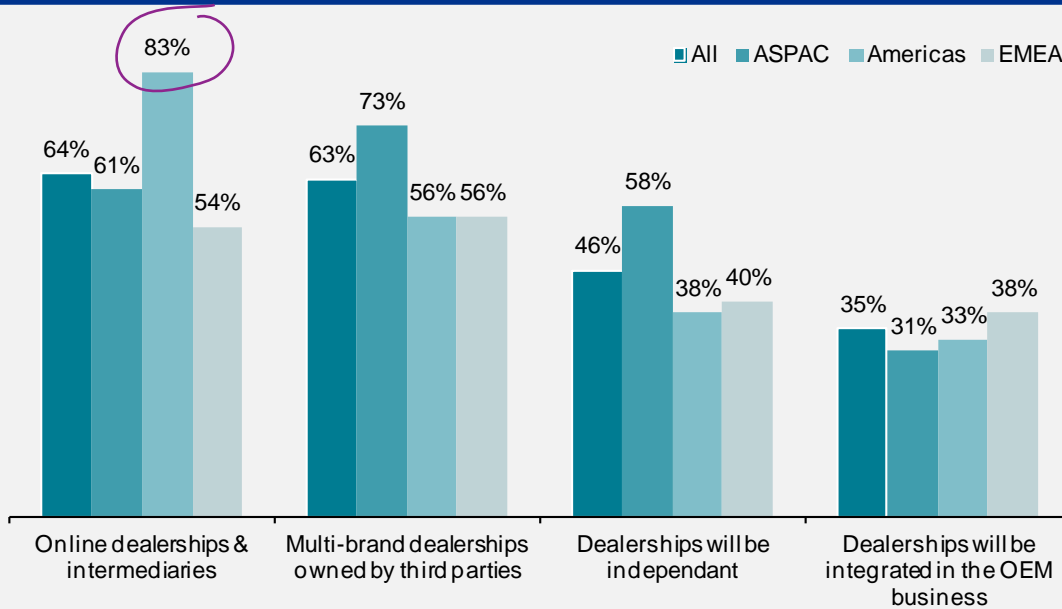


A majority believe that 6-15 percent of urban inhabitants will use MaaS in the next 15 years. The market for MaaS could be as high as 245 million people.

Note: Expectations of the majority of the survey respondents from the respective country  
Percentages may not add up due to rounding off

Source: KPMG's Global Automotive Executive Survey 2013, United Nations World Urbanization Prospects

### Increasing significance of dealership models

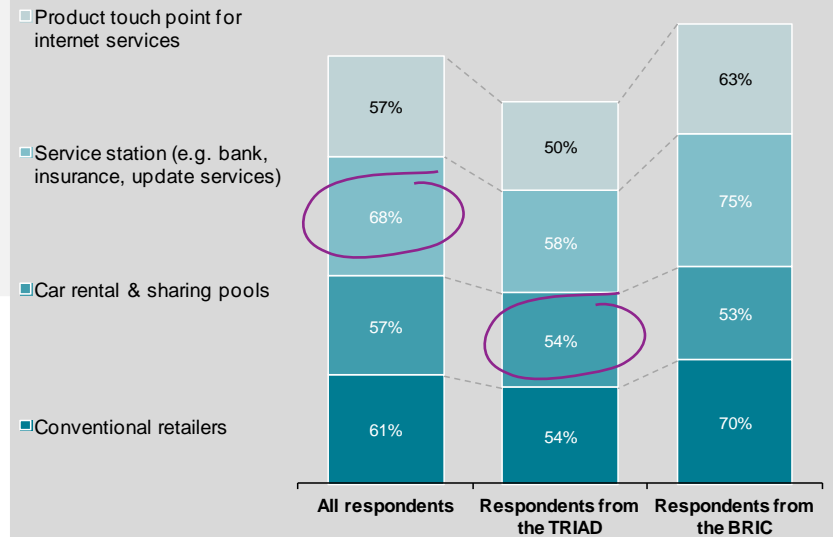


Note: Percentage of respondents expecting the share of importance to 'remain stable' or 'decrease' are not shown  
Source: KPMG's Global Auto Executive Survey 2013

**Only 54 percent of respondents from TRIAD countries believe the existing dealership model is vital to future success.**

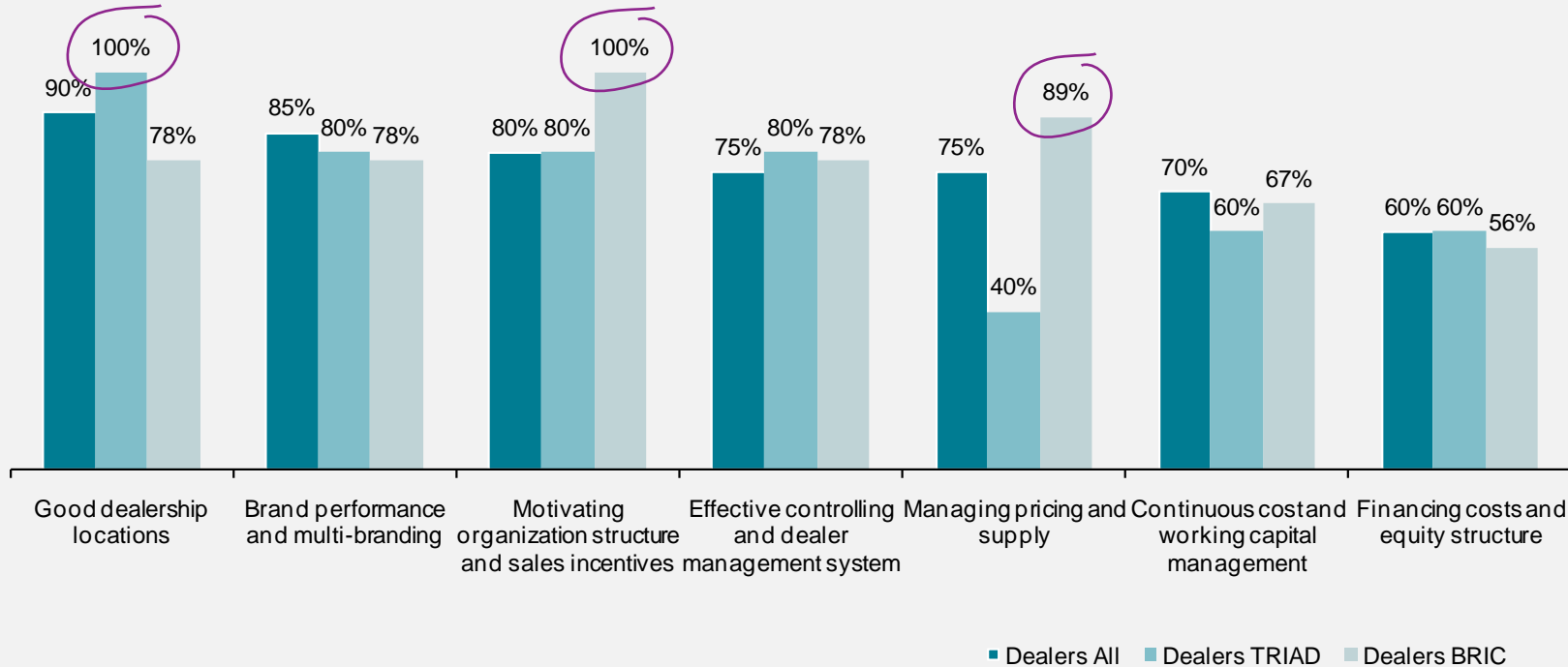
**83 percent of auto execs from the Americas predict that online dealerships and intermediaries activity will increase.**

### Dealership concepts considered important to future success



Note: Percentage of respondents rating options as 'extremely important' and 'very important'  
Source: KPMG's Global Auto Executive Survey 2013

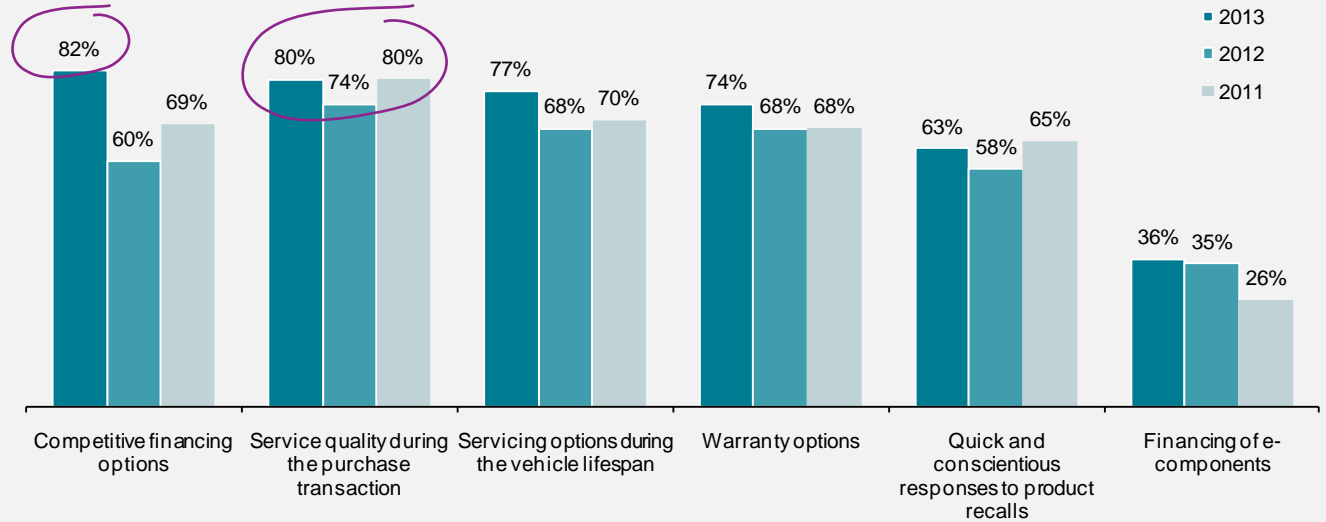
### Most important factors influencing the profitability of dealers



Note: Percentage of dealer respondents rating options as 'extremely important' and 'very important'  
Source: KPMG's Global Auto Executive Survey 2013

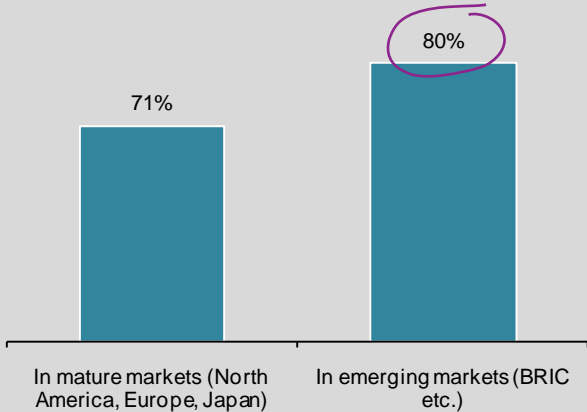
Respondents from BRIC markets feel incentives - and the management of pricing and supply - are the key factors influencing profitability. In the TRIADs it is all about location.

**Importance of value-added services in consumer vehicle purchasing decisions**



**Importance of operating captive financial service**

Importance of operating captive financial service arms for the future success of automotive OEMs



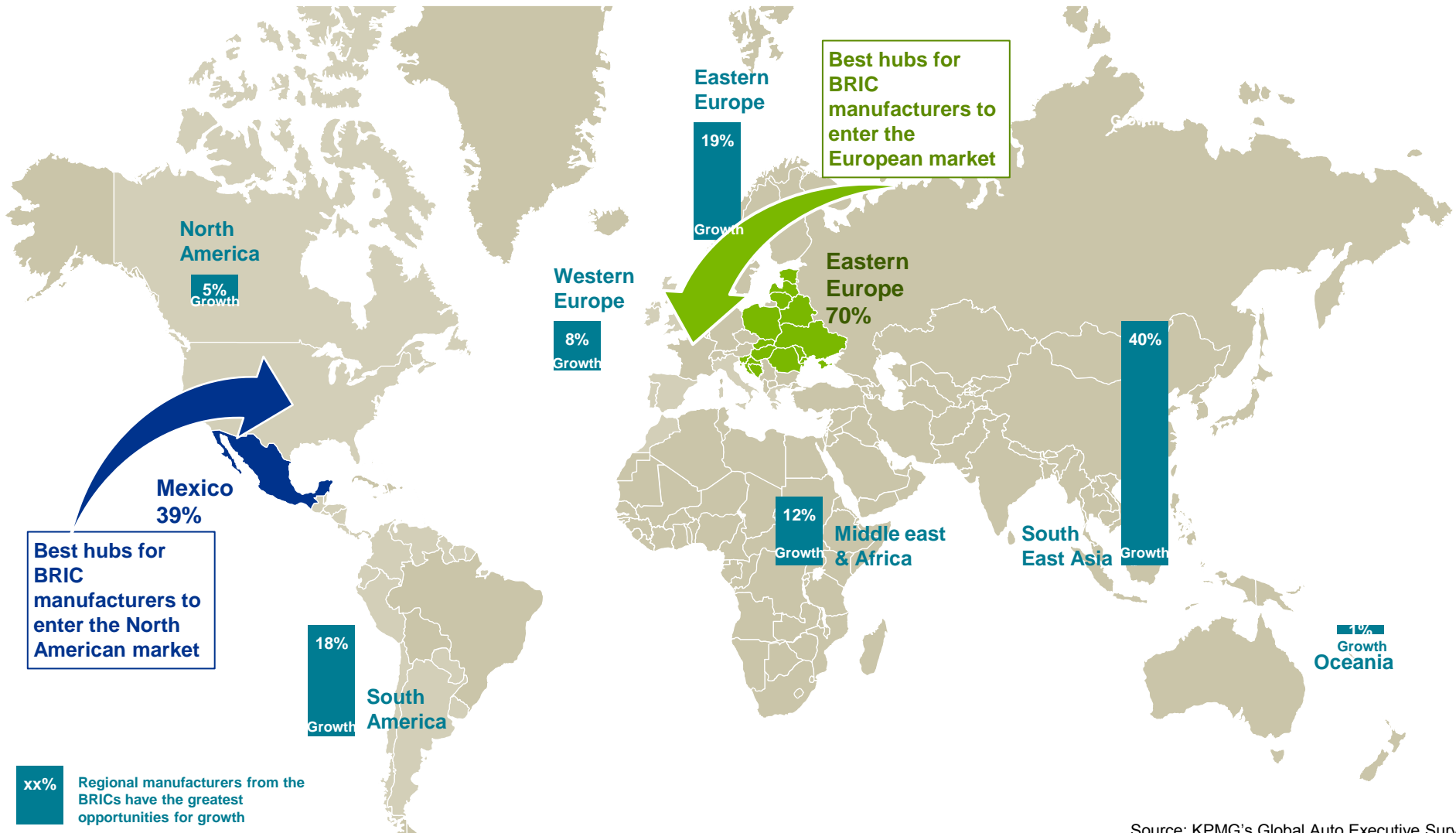
Source: KPMG's Global Auto Executive Survey 2013

Note: Percentage of respondents rating service as 'extremely important' and 'important'  
Source: KPMG's Global Auto Executive Survey 2013

**Respondents from BRICs say service, pre-and post-purchase, is a key factor when buying a car.**

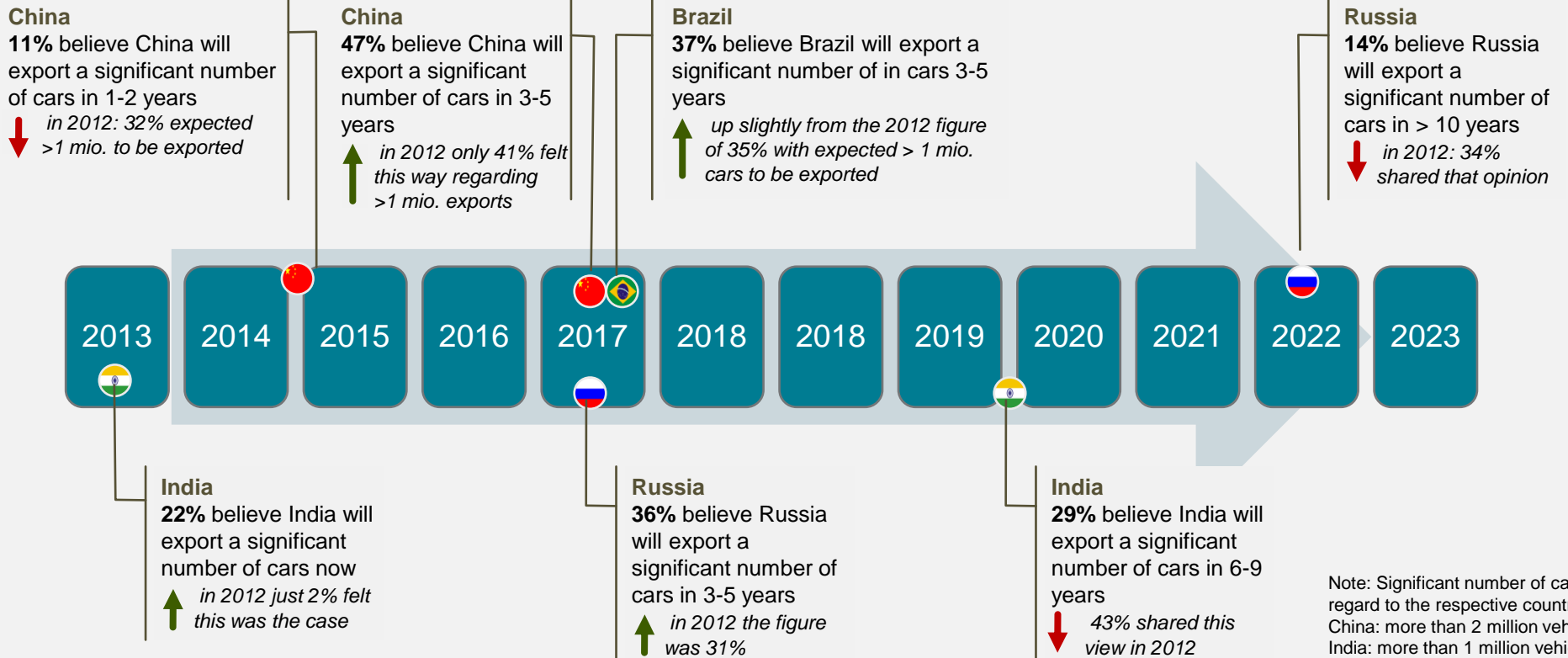
# Growth and globalization - Emerging markets surging forward

## BRIC manufacturers heading for South East Asia and Eastern Europe



Source: KPMG's Global Auto Executive Survey 2013

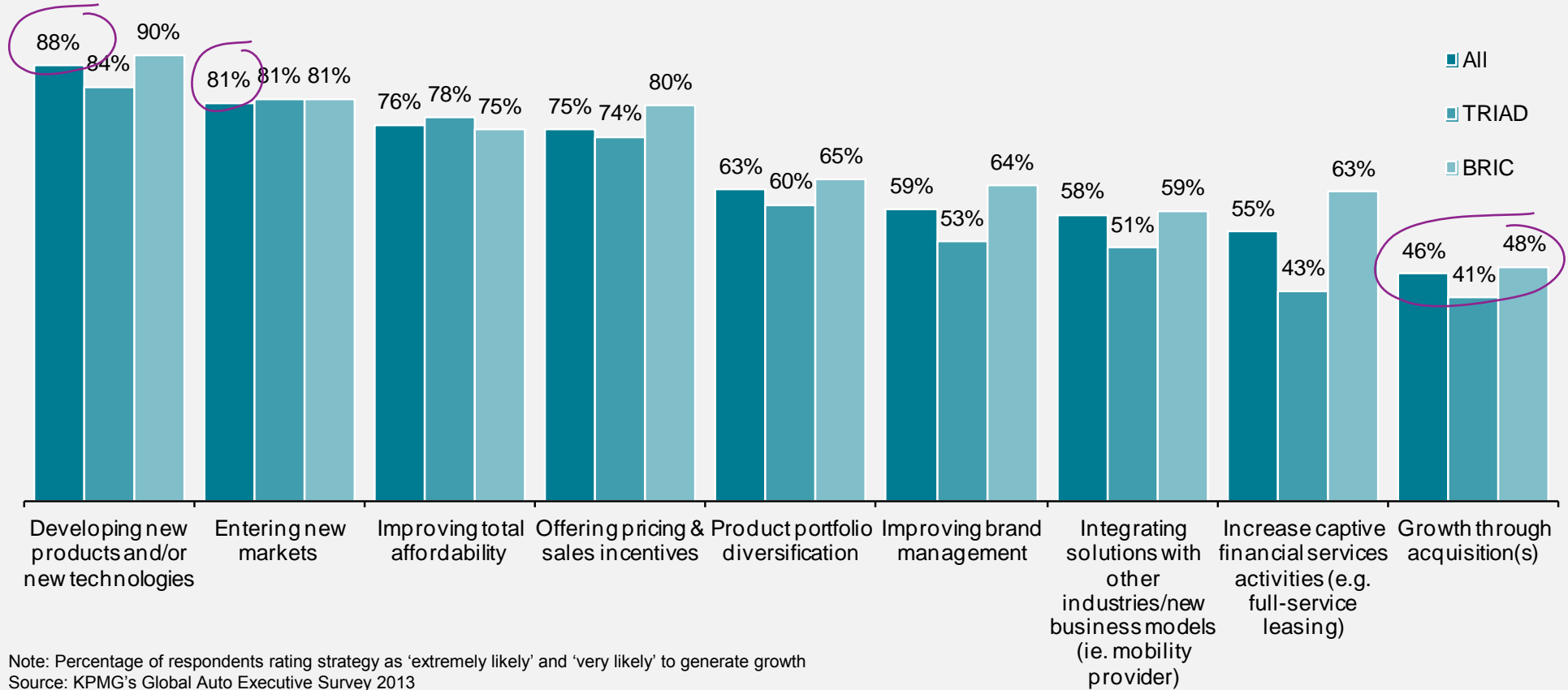
**Export potential of emerging market OEMs**



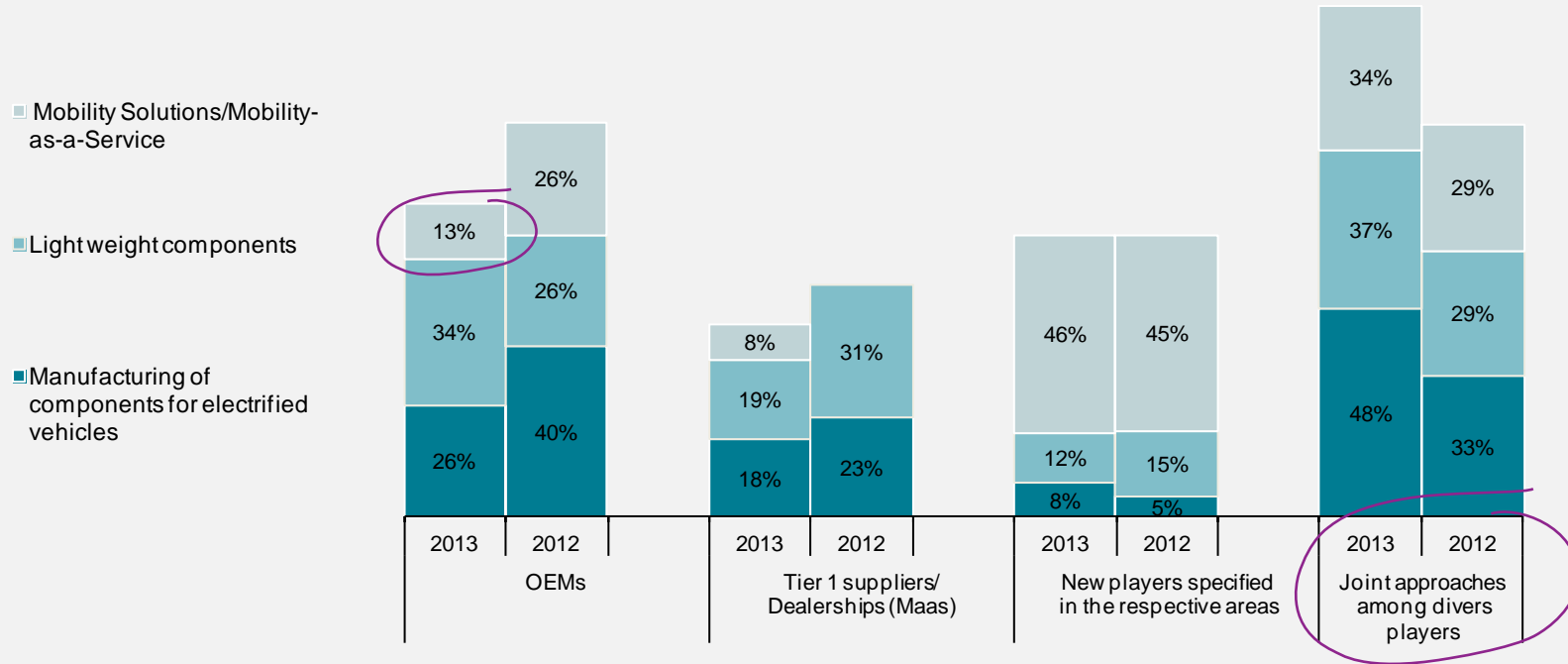
Source: KPMG's Global Auto Executive Survey 2013



**Most effective growth tactics up to 2018**



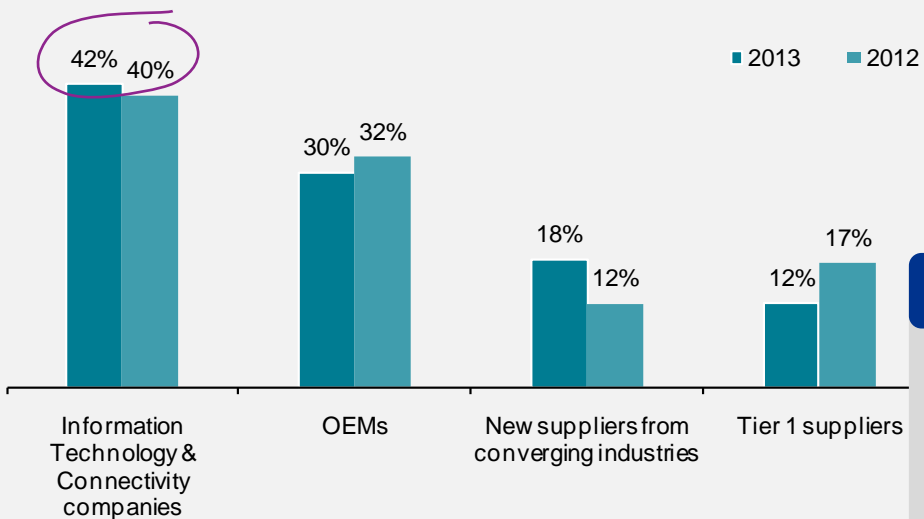
**Industry players responsible for major technology building blocks**



Note: Percentage of respondents choosing 'player' as responsible  
Percentages may not add up to 100 due to rounding off  
Source: KPMG's Global Auto Executive Survey 2013

**Only 13 percent of respondents feel that manufacturers will be the main player in mobility – half as many as in the previous 2012 Global Automotive Executive survey.**

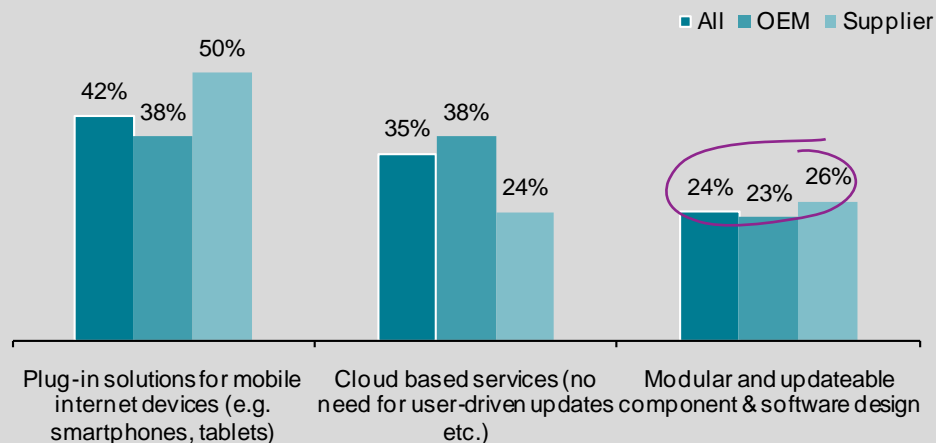
**Control over connectivity and in-car infotainment systems of tomorrow**



Note: Percentages may not add up to 100 due to rounding off  
Source: KPMG's Global Auto Executive Survey 2013

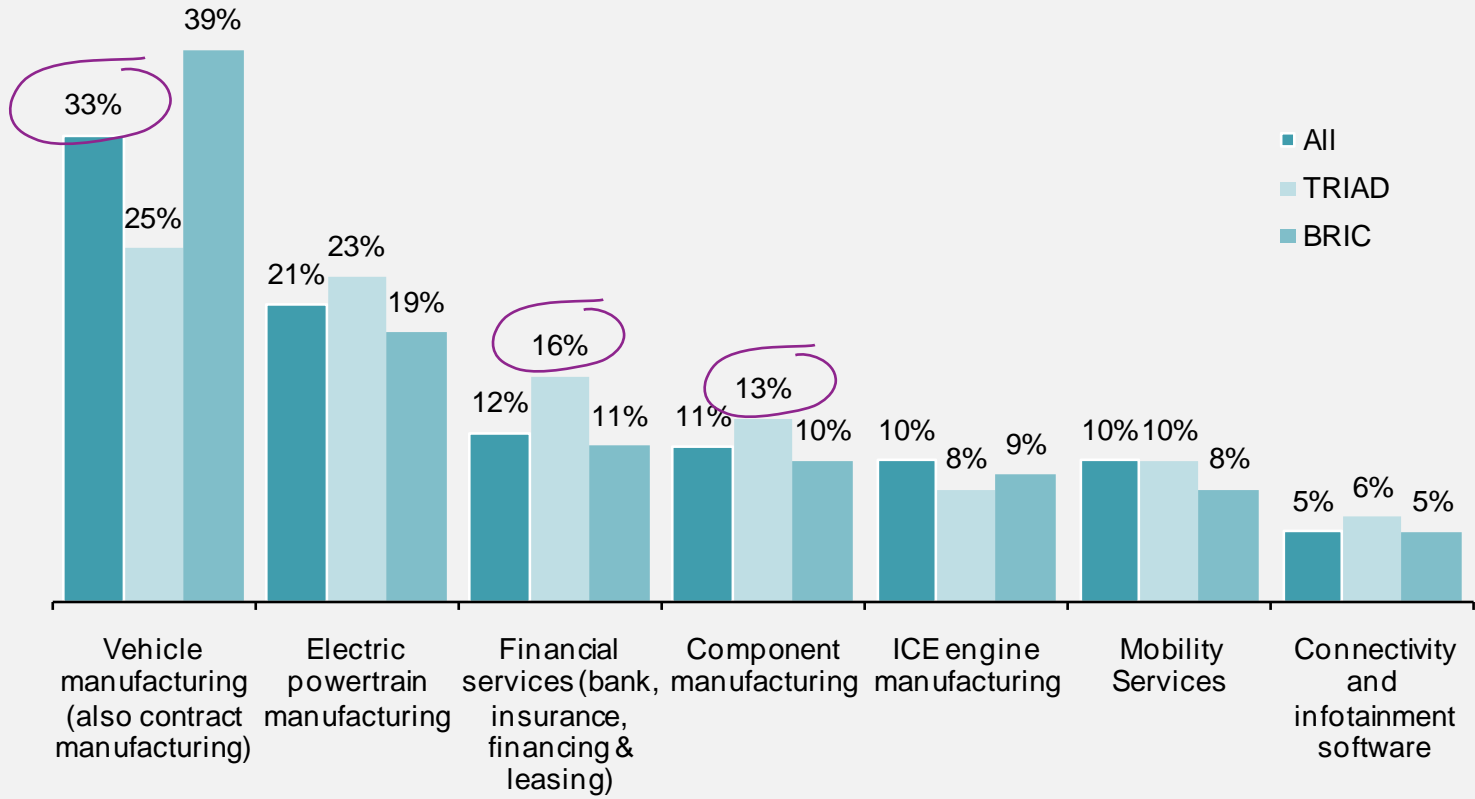
**Less than a quarter believe that modular components and software design is the way forward.**

**Best way to overcome varied development lifecycles**



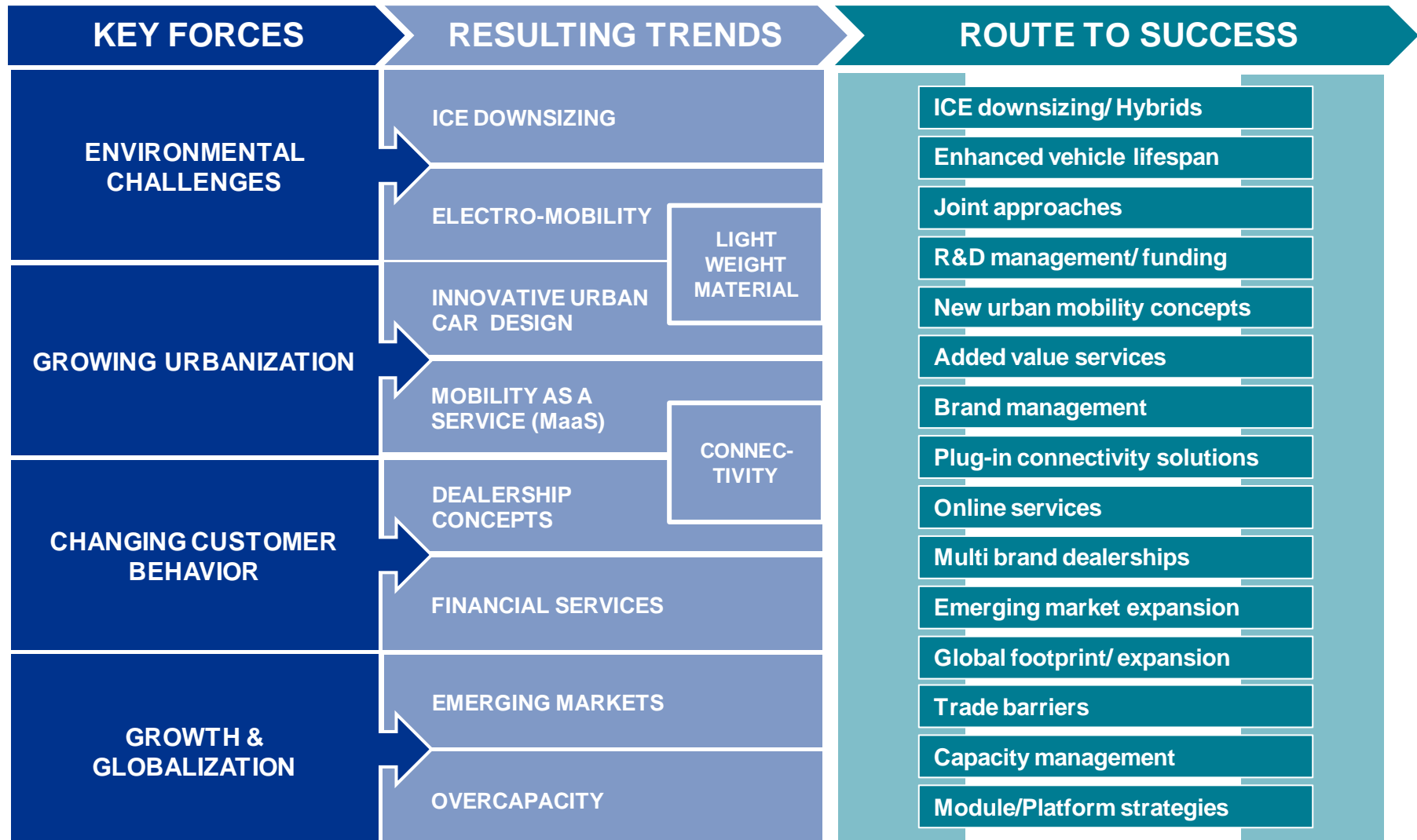
Note: Percentages may not add up to 100 due to rounding off  
Source: KPMG's Global Auto Executive Survey 2013

**Sources of future profit for OEMs**



**TRIAD OEMs feel vehicle and electric powertrain manufacturing will contribute roughly equally to future profits.**

Note: Percentages may not add up to 100 due to rounding off  
Source: KPMG's Global Auto Executive Survey 2013



Source: KPMG's 2013 Global Auto Executive Survey

Established in 1994, currently KPMG Baltics SIA employs 112 staff. There are four Partners:



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Senior Partner, Advisory



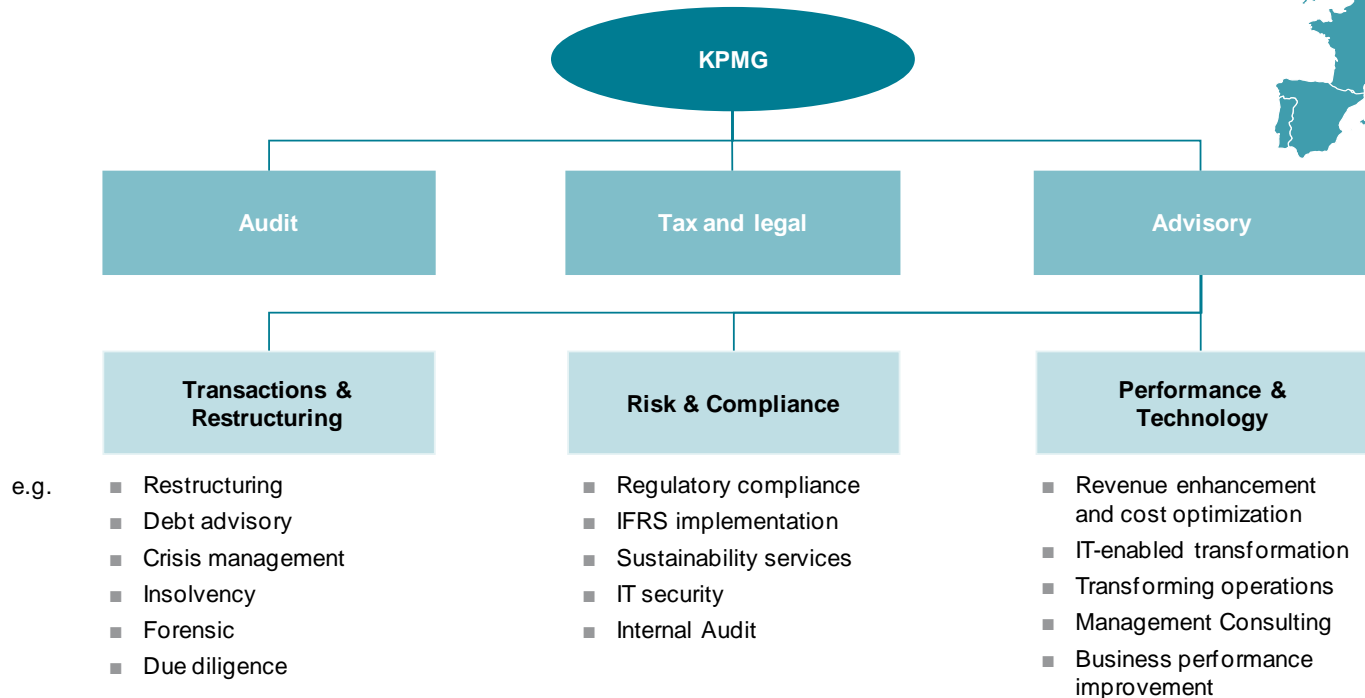
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